### Summary

Experienced engineer with a focus on backend services (mostly in Java). As an individual contributor, I have a knack for finding and fixing performance issues by not only looking at individual components but at the system level. As a manager and team lead, I mentor junior developers in technical and non-technical aspects of being a software engineer.

Education			
Master of Scie	Boise State University		
	: Java Bindings for Para guished Graduate Stude	llel Virtual Machine ( <u>http://cs.boisestate.edu/~a</u> ent Award	mit/research/pbj/)
Bachelor of Sc	sience, Computer Scie	ence	Boise State University
Professional	Experience		
Oracle		Remote	11/2020 to 12/2021
<ul> <li>Princip</li> </ul>	oal Member of Technica	al Staff	
0	Scalability improvem Refactor co	nents for application deployment orchestration s ode to remove un-necessary code business logic	ystem
0		ocess to track multi-region deployments	
0	Improve testing proc		
0	Cleanup onboarding Mentor junior devel		
ClickBank		Boise, ID	9/2019 to 10/2020
• Senior	Software Engineer		
0	<ul> <li>Used Java, I</li> </ul>	nolithic app to microservices React, and GraphQL. o Kubernetes cluster in AWS.	
0	Add new functionalit Created RES	ty for various strategic initiatives. ST APIs using Spring Boot to support new busine with various 3 <sup>rd</sup> party libraries such as PayPal API	
0	Participate in intervi	ews and hiring of software developers nterview and onboarding processes	
		Boise, ID	10/2012 to 8/2019

• Manager - Engineering Operations Division

## Eric Fialkowski 1489 West Olds River Drive eric.fialkowski@gmail.com

#### Meridian, ID 83642 (208) 602-3519

- Proposed division to streamline system operations.
- Help align system operations and development into more of a dev-ops relationship.
- o Started broader adoption of containerization (Docker/Kubernetes)
- Personnel reviews, budgeting, responding to audit requests.
- Team lead ETL Service Provider Team
  - o In addition to roles and responsibilities as a Senior Software Engineer:
  - Train developers on various performance and architecture issues including designing fault tolerant, scalable, highly available systems.
  - o Transitioned junior team members from being mere coders to stake holders in the product.
  - Work with team members and management to provide career growth paths for team members.
- Senior Software Engineer ETL Service Provider Team
  - Develop and maintain software for coordinating ETL (extract, transform, load) batch processing including 24x7 production support.
  - Liaison between development and various operations groups
  - o Capacity planning for hardware provisioning and procurement
  - o Re-architected existing solution for better resource utilization, reliability, and issue diagnosis.
  - o Provided a 3x throughput increase on same hardware with better scalability.
  - Implemented a phased rollout of new architecture to lessen the impact on customers and other development teams.
  - o Reduced production outages from a weekly occurrence to less than quarterly
- Software Engineer Accounting Team
  - o Diagnose and remedy performance issues around CPU, memory, and database usage.
  - o Investigate various alternative storage technologies as a possible MSSQL replacement.

Hewlett PackardBoise, ID1/2001 to 10/2012

- Software Engineer Digital Front End for Indigo Press
  - o Feature enhancements and defect resolution
- Software Engineer Web JetAdmin
  - Migrated from C/C++ service to a C# service for printer management.
  - Architected high-performance transactional database persistence layer.
  - o Provided database and .Net mentoring to other team members.
  - Diagnose and mitigate performance and scalability issues.
  - Developed multiple machine testing cluster for scalability testing.
  - Researched and prototyped cloud-based deployment options.
- Software Engineer Print Server Appliance
  - Worked on management service to plug into Web JetAdmin printer management software.

HostPro/Micron Internet Services	Boise, ID	6/1999 to 1/2001
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- Software Engineer
  - Introduced use of the Java over various web technologies.
    - Replaced CGI and proprietary scripting language with JSP and Servlets.
    - Reduced maintenance so more features could be developed.
  - Lead for Registration System Re-architecture
    - Redesigned registration system to be more robust and scalable.
    - Improved uptime from days to weeks

# Eric Fialkowski

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- Allowed new features to be added including batch registrations and an API for registrations from partners.
- o Head architect for Message Oriented Middleware Implementation
  - Allow for better scalability and integration of various processes.
  - Work across various groups acquired via mergers/acquisitions.

## Skills

- Programming Languages
  - o Java
  - o C#
  - o Go
  - o C/C++
  - o JavaScript
  - Various Scripting Languages
- Database Servers
  - o MS SQL Server
  - o MongoDB
  - o MySQL
  - o PostgreSQL
- Miscellaneous
  - o Tomcat
  - o Servlet/JSP
  - o REST
  - o Virtualization
  - o RabbitMQ
  - o Message Oriented Middleware/Event driven architecture
  - o Docker
  - o Kubernetes
  - o Microservices